

Product FSN: 694 AR



Rev 1: September 2018

FSN Ref: 2020-06-22\_D200608

FSCA Ref: 2020-06-22\_D200608

Date: 22.06.2020

**Urgent Field Safety Notice**  
**Device Commercial Name**

**For Attention of\*:** Customers and wholesale distributions  
Notified Bodies  
Competent national authorities


**Contact details of local representative (name, e-mail, telephone, address etc.)\***

Beckers d.o.o.: vesna@beckers.si, [ceka.rbeckers@gmail.com](mailto:ceka.rbeckers@gmail.com) 24 SPODNJI TRG  
4220 SKOFJA LOKA SLOVENIË, Tel: +386 51415280  
Henry Schein Services: info@henryschein.de, [Kerstin.Klotz@henryschein.de](mailto:Kerstin.Klotz@henryschein.de) Monzastraße 2A  
63225 LANGEN DUITSLAND, tel: +49 6103-757-7111  
SSP Politool: ssp.aalen@t-online.de, [ceka-preciline@ssp-schulz.de](mailto:ceka-preciline@ssp-schulz.de), Adress: Schellingstraße  
27, 73431 AALEN DUITSLAND, tel: +49 (0) 7361 – 9 38 7 17  
CEKA-Ankervertrieb Deutschland: [bielicki@ceka-vertrieb.de](mailto:bielicki@ceka-vertrieb.de), Adress: AKAZIENSTRASSE 7 A  
30169 HANNOVER DUITSLAND, tel: +49 (0) 511 – 8070041  
Arseus Lab BV: [janpieter.reitsma@arseus-lab.nl](mailto:janpieter.reitsma@arseus-lab.nl) Adress: Veluwezoom 16 ,1327 AG  
ALMERE NEDERLAND, tel: +31 36 521 83 32  
Dental Union BV: tonbosma@dentalunion.nl, adrianajongen@dentalunion.nl, Adress:  
Ravenswade 54K, 3439 LD NIEUWEGEIN NEDERLAND, tel: +31 (0)30-2815565  
DK DENTALDEPOT A/S: mb@dkdentaldepot.dk , tel : +45 3614 0005  
Plantech Dental: [michaela.koenig@plantech-dental.at](mailto:michaela.koenig@plantech-dental.at), Adress: Endresstraße 19/11  
1230 WIEN OOSTENRIJK, tel: 01/865 65 92-0

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**Urgent Field Safety Notice (FSN)**  
**Device Commercial Name**  
**Risk addressed by FSN**

<b>1. Information on Affected Devices*</b>															
<b>1</b>	<p><b>1. Device Type(s)*</b></p> <p>Retention part of dental attachments. Non sterile device.</p> <p style="text-align: center;">694 AR      (Defective piece)</p>  <p>694 AR OL 0285 TI OL 0285 IR OL 694 R OL 694 RPR OL 724 RPR OL 0885 TI</p>														
<b>1</b>	<p><b>2. Commercial name(s)</b></p> <p>Add as Appendix if necessary.</p> <table style="width: 100%; border: none;"> <tr> <td style="width: 30%;">694 AR</td> <td>CEKA M3 RETENTION PART SPACER 2+2 PCS</td> </tr> <tr> <td>OL 0285 TI</td> <td>REVAX M3 TI/SPACER</td> </tr> <tr> <td>OL 0285 IR</td> <td>REVAX M3 IR/SPACER</td> </tr> <tr> <td>OL 694 R</td> <td>CEKA M3 IR/SPACER</td> </tr> <tr> <td>OL 694 RPR</td> <td>CEKA M3 PR/SPACER</td> </tr> <tr> <td>OL 724 RPR</td> <td>CEKA M3 PR/SPACER</td> </tr> <tr> <td>OL 0885 TI</td> <td>REVAX M3 AXIAL TI/SPACER</td> </tr> </table>	694 AR	CEKA M3 RETENTION PART SPACER 2+2 PCS	OL 0285 TI	REVAX M3 TI/SPACER	OL 0285 IR	REVAX M3 IR/SPACER	OL 694 R	CEKA M3 IR/SPACER	OL 694 RPR	CEKA M3 PR/SPACER	OL 724 RPR	CEKA M3 PR/SPACER	OL 0885 TI	REVAX M3 AXIAL TI/SPACER
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<b>1</b>	<p><b>3. Unique Device Identifier(s) (UDI-DI)</b></p> <p>Not Applicable</p>														
<b>1</b>	<p><b>4. Primary clinical purpose of device(s)*</b></p> <p>How the device(s) is/are used in the clinical setting/intended use. CEKA and Preci-Line retention parts and base rings The device is to be used as a retention part to thread in males (spring pin). They form part of an attachment system and are incorporated into a dental prosthesis or a post coping by the dental technician or dentist.</p> <p>Long-term in-oral use is applied.</p>														

1	<b>5. Device Model/Catalogue/part number(s)*</b>
.	694 AR OL 0285 TI OL 0285 IR OL 694 R OL 694 RPR OL 724 RPR OL 0885 TI
1	<b>6. Software version</b>
.	Not Applicable
1	<b>7. Affected serial or lot number range</b>
.	Lot D200608
1	<b>8. Associated devices</b>
.	None

<b>2 Reason for Field Safety Corrective Action (FSCA)*</b>	
2	<b>1. Description of the product problem*</b>
.	The spring pin 694 C is not screwing till the end in the retention part 694 AR , defect of retention part 694 AR thread.
2	<b>2. Hazard giving rise to the FSCA*</b>
.	Details of the greatest hazard to the patient/end user that the advice/action is intended to mitigate. Make clear whether risk is to user, patient or both. Should also try to indicate the residual risk if the FSN advice/action is taken. Lower device lifetime for the patient
2	<b>3. Probability of problem arising</b>
.	Moderate probability
2	<b>4. Predicted risk to patient/users</b>
.	Prosthesis/device could break or split; swallowing broken components; open wound within patients mouth (product of severity 3 x probability 3) resulting in RPN 9 which is moderate risk managed to an acceptable level according to the product's risk assessment
2	<b>5. Further information to help characterise the problem</b>
.	Only one complaint/incidence occurred from one customer for a defect that can be easily seen when screwing the components together by the user. The manufacturer`s initial investigation advises the problem relates only to this lot of product. No injury reported for this incident.
2	<b>6. Background on Issue</b>
.	One customer complaint received: The spring pin 694 C is not screwing till the end in the retention part 694 AR. The manufacturer's initial investigation advised that cause of the defect was related to cutting tool used in the production for the concerned lot. Further investigations are undergoing to confirm the root cause. The Manufacturer advised no other products are affected. An additional control measure is put in place for better quality control. The Manufacturer is finalising investigation and corrective actions necessary. No other products are being produced until the investigation and corrective actions have been completed.
2	<b>7. Other information relevant to FSCA</b>
.	Not applicable

<b>3. Type of Action to mitigate the risk*</b>		
<b>3.</b>	<b>1. Action To Be Taken by the User*</b> <input checked="" type="checkbox"/> Identify Device <input checked="" type="checkbox"/> Quarantine Device <input checked="" type="checkbox"/> Return Device <input type="checkbox"/> Destroy Device <input type="checkbox"/> On-site device modification/inspection <input checked="" type="checkbox"/> Follow patient management recommendations <input type="checkbox"/> Take note of amendment/reinforcement of Instructions For Use (IFU) <input type="checkbox"/> Other <input type="checkbox"/> None Provide further details of the action(s) identified.	
<b>3.</b>	<b>2. By when should the action be completed?</b> 10.07.2020	Specify where critical to patient/end user safety
<b>3.</b>	<b>3. Particular considerations for:</b> Choose an item. Is follow-up of patients or review of patients' previous results recommended? Choose an item. Follow up is required The defect should be easily identified by the users during use, if it is already fitted, it is recommended not to remove the devices due to additional infection risk. Informing the patient is up to the discretion of the dental practitioner.	
<b>3.</b>	<b>4. Is customer Reply Required? *</b> YES (If yes, form attached specifying deadline for return)	Choose an item. 10.07.2020
<b>3.</b>	<b>5. Action Being Taken by the Manufacturer</b> <input checked="" type="checkbox"/> Product Removal <input type="checkbox"/> On-site device modification/inspection <input type="checkbox"/> Software upgrade <input type="checkbox"/> IFU or labelling change <input type="checkbox"/> Other <input type="checkbox"/> None Provide further details of the action(s) identified.	
<b>3</b>	<b>6. By when should the action be completed?</b>	Specify where critical to patient/end user safety 10.07.2020
<b>3.</b>	<b>7. Is the FSN required to be communicated to the patient /lay user?</b>	Choose an item. No
<b>3</b>	<b>8. If yes, has manufacturer provided additional information suitable for the patient/lay user in a patient/lay or non-professional user information letter/sheet?</b>	
	Choose an item.	Choose an item.                      NOT Applicable

<b>4. General Information*</b>		
4.	1. FSN Type*	Choose an item. Voluntary FSN
4.	2. For updated FSN, reference number and date of previous FSN	Provide reference and date of previous FSN if relevant Not applicable
4.	3. For Updated FSN, key new information as follows: Summarise any key difference in devices affected and/or action to be taken. Not Applicable	
4.	4. Further advice or information already expected in follow-up FSN? *	Choose an item. Follow up will be provided by 31.07.2020
4	5. If follow-up FSN expected, what is the further advice expected to relate to: Eg patient management, device modifications etc Follow up to update on FSN completion	
4	6. Anticipated timescale for follow-up FSN	For provision of updated advice. 31.07.2020
4.	7. Manufacturer information (For contact details of local representative refer to page 1 of this FSN)	
	a. Company Name	Only necessary if not evident on letter-head.
	b. Address	Only necessary if not evident on letter-head.
	c. Website address	Only necessary if not evident on letter-head.
4.	8. The Competent (Regulatory) Authority of your country has been informed about this communication to customers. * yes	
4.	9. List of attachments/appendices:	None
4.	10. Name/Signature  	Insert Name and Title here and signature below  Abbas EL DIKA  Quality and Regulatory Manager

<b>Transmission of this Field Safety Notice</b>	
	<p>This notice needs to be passed on all those who need to be aware within your organisation or to any organisation where the potentially affected devices have been transferred. (As appropriate)</p> <p>Please transfer this notice to other organisations on which this action has an impact. (As appropriate)</p> <p>Please maintain awareness on this notice and resulting action for an appropriate period to ensure effectiveness of the corrective action.</p> <p>Please report all device-related incidents to the manufacturer, distributor or local representative, and the national Competent Authority if appropriate, as this provides important feedback..*</p>

Note: Fields indicated by \* are considered necessary for all FSNs. Others are optional.