

02 June 2020

Dear Valued Customer,

Ref Stolen product

Terumo BCT is dedicated to providing you with the highest quality support and remains committed to communicating information regarding Terumo BCT products. This letter provides information about the theft of Terumo BCT products during shipment of the goods from the TBCT manufacturing site in Larne N. Ireland, to the TBCT distribution site in Yusen, Belgium.

Below the details of the three products; one carton stolen of each of three different products,

Product code 40801 ACD-A Solution 750ml Lot 20BC6012 total : 1 case

Product code 40804 ACD-A Solution 500ml Lot 20BC17001A total : 1 case

Product code 40840 T-PAS+ Platelet storage solution Lot 20357004A total : 1 case

The theft took place on the night of 12th May in Doncaster, England.

Terumo BCT has fully inspected the remaining product, completed a risk assessment and would like to make you aware of this incident. Please ensure that all TBCT products are received via authorised suppliers and if you have any concerns please contact your TBCT representative.

The MHRA has been informed, reference 2020/006/001/261/001 and also our Notified Body , BSI.

Terumo BCT shall continue to monitor the steps to ensure the safety and integrity of all our products and we thank you for your assistance in this matter.

If you have any questions, please feel free to contact either me directly or your Terumo BCT representative.

Signed –



Samantha Betancourt

VP, Global Supply Chain