

## cobas 8000

### The affected settings

#### Affected important settings

Affected important settings	Affected time
Clot detection for ISE, c 502 and c 70x disabled	next operation starting from Standby
Foam detection for e 801 disabled	next operation starting from Standby

Table 1: Affected important settings

### Detectability

1. The date is not displayed in the red rectangles shown in figure 1.

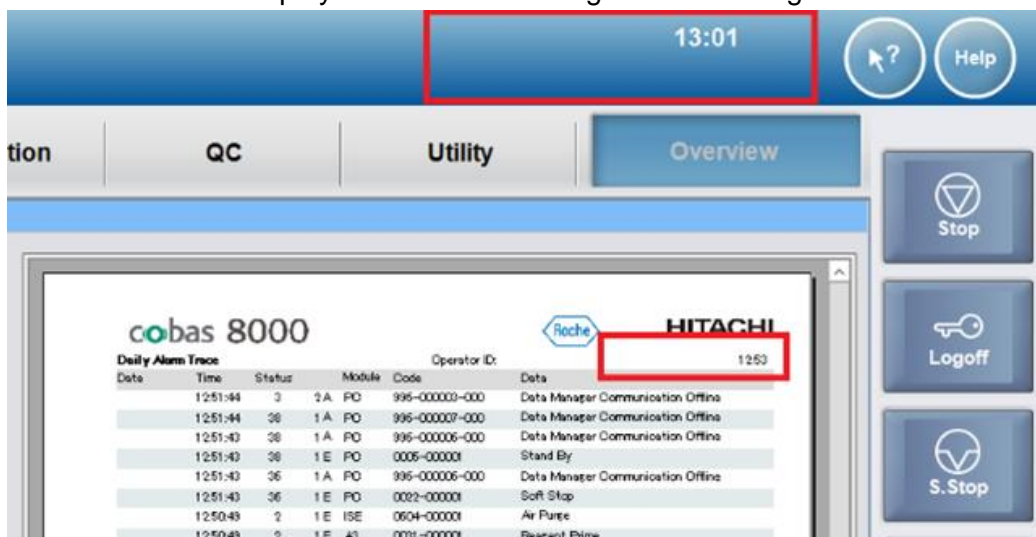


Figure 1: Date is not displayed in the red rectangles.

2. Newly loaded **barcoded** samples are not measured anymore and a system alarm (27-1 No Test Performed on Rack) is triggered.

### Actions to be taken by the customers

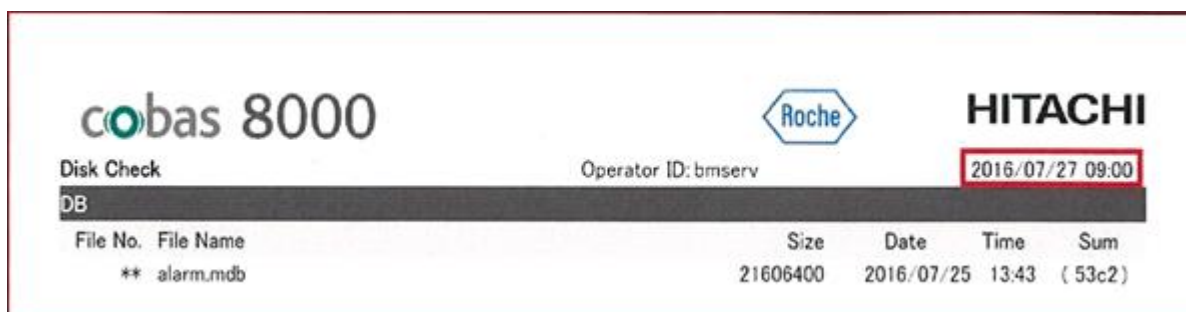
Check if the date is displayed in the red rectangles shown in figure 1 before you click on the start button or at minimum on a daily basis. Whenever the date is not displayed, the software limitation has occurred on this instrument.

If the described software issue is present, stop the instrument by pressing the “Stop” button and call your Roche Service Representative for further instructions.

For systems running in sequence mode, it is recommended to measure those samples again which have been measured in the time frame from the issue occurrence until the instrument has been stopped.

In order to determine the estimated time when the issue occurred, follow the steps below:

1. Open the Print-History screen.
2. Search for the latest report which still displays the date in the red rectangle shown in figure 2. This is the estimated time before the issue occurred.



File No.	File Name	Size	Date	Time	Sum
**	alarm.mdb	21606400	2016/07/25	13:43	( 53c2)

The screenshot shows the 'cobas 8000' logo on the left, the 'Roche' logo in the center, and the 'HITACHI' logo on the right. Below the logos, the text 'Disk Check' and 'Operator ID: bmserv' are visible. A red rectangle highlights the date and time '2016/07/27 09:00'. Below this, a table lists file information.

Figure 2: Report in Print- History

Note: For systems running in barcode mode, there is no need to rerun the barcoded samples which have been measured in the time frame from the issue occurrence until the instrument has been stopped, except those samples registered under Workplace- Test Selection- Barcode Read Error.