

Urgent Field Safety Notice

SBN-CPS-2020-001



RDS/core lab / Immunology

Version 7

May 2021

Elecsys CA 19-9: non-reproducible elevated results with certain reagent lots on cobas e 801 and e402

Product Name	Elecsys CA 19-9
System	cobas e 801 cobas e 402
GMMI / Part No	Elecsys CA 19-9: 07027028 190
Device Identifier	
Production Identifier (Product name/Product code)	07027028 190: Lot 416245, 464449, 483123, 504743 and 525510
SW Version	n/a
Type of Action	Field Safety Corrective Action

Dear Valued Customer,

Description of Situation

As described in the former versions of the FSN-CPS-2020-001, Elecsys CA 19-9 lots 416245, 464449, 483123 and 504743 on **cobas e 801** showed in internal investigations and/or customer complaints an increased rate of non-reproducible elevated results.

With the FSN-CPS-2020-001 version 7 we want to inform that the current and upcoming affected CA19-9 lots can be used on the recently launched analyzer **cobas e 402** with the already described restrictions.

The issue appears as follows:

Either result of multiple determinations is non-reproducibly elevated compared to the other results of the same sample aliquot. The issue has been observed with both plasma and serum samples.

The increased frequency of non-reproducible elevated results has been detected for reagent lots 416245, 464449, 483123 and 504743 which were released with restrictions in the former versions of FSN-CPS-2020-001.

The issue is reagent lot-specific and not related to **cobas e 801** instrument.

The issue can lead to non-reproducible elevated Elecsys CA 19-9 results and therefore may affect clinical interpretation.

For the time being, the restrictions as communicated previously for all affected lots still apply to allow for reliable detection of high flyers.

Elecsys CA 19-9: non-reproducible elevated results with certain reagent lots on cobas e 801 and e402



cobas e 402 uses the same ePacks as **cobas e 801**. The observed high flyers are closely related to the reagent, therefore measurements on **cobas e 402** are considered to be potentially affected and the same restrictions must be applied.

Based on the current status of investigations, the interaction of (para)magnetic particles and proteins of the assay formulation being able to trigger the Elecsys ECLIA reaction may be specific for Elecsys CA 19-9. Beside this, contamination of the reagent during the filling process is still under investigation.

Recent internal investigations have been focusing on the visual detection of the high flyer events using high resolution microscopy. Although particle contamination could be confirmed in the measuring cell, the exact kinetics of the formation of highflyer aggregates during shelf-life, is still under investigation.

Due to residual medical risk, customers using the newly installed **cobas e 402** must be informed using the FSN-CPS-2020-001 version 7.

Actions to be taken by Roche Diagnostics

Immediate corrections were already taken and countermeasures to prevent contamination with (para-)magnetic particles were implemented based on the risk analysis of the filling process.

Internal investigations are ongoing to elucidate other potential contributing factors, such as the maturation effect. Updates will be provided, as more information is available throughout investigation.

Actions to be taken by the customer/user

Customers using affected CA 19-9 lots on **cobas e 402** are advised to apply the restrictions (double determinations) described below. For customers using affected CA 19-9 lots on **cobas e801** the advice given in the previous versions of this FSN remains valid.

Based on the most recent complaints and our internal investigation, customers are advised to perform double determinations from the same tube for all results ≥ 37 U/ml CA 19-9 when using the reagent lots 483123, 504743 and 525510 in order to allow the detection of possible non-reproducible elevated results (high flyers). Customers can still use the entire ePack and there is no need to restrict the number of determinations to the first 200.

All reagent lots CA 19-9 (11776193 122) running on **cobas e 411 / e 601 / e 602** can be used without restrictions.

Customers using Elecsys CA 19-9 (07027028 190) lots 416245 and 464449 (which run on **cobas e 801**) are advised to perform the following actions for the affected lots:

1. In order to reduce the frequency of non-reproducible elevated results, please ensure not to invert or shake the ePacks prior to loading on to the analyzer and discard each ePack of the affected lot after the first 200 determinations.
2. Perform double determinations from the same tube for all results ≥ 37 U/ml CA 19-9 in order to increase the detectability of possible non-reproducible elevated results (high flyers).

The contamination of two Elecsys CA 19-9 assay lots with (para-)magnetic particles is only one of the known causes of non-reproducible results. Although corrections have been made to prevent the contamination, other causes may still lead to a sporadic occurrence of non-reproducible results in the future.

Elecsys CA 19-9: non-reproducible elevated results with certain reagent lots on cobas e 801 and e402



Any specific questions raised by the users regarding review of results and possible re-testing should be addressed individually, considering all relevant clinical information.

General reminder regarding occurrence of high flyers:

Some of the most important aspects are:

- Correct and good sample preanalytic according to the specifications of the respective primary
- tube manufacturer (e.g. centrifugation time, speed, temperature)
- Avoidance or complete elimination of foam on or clots in the samples
- Regular and complete equipment maintenance according to the manufacturer's specifications
- Regular visual checks of e.g. the sample carriers to ensure correct positioning of the tubes on the analyzers.

Due to these alternative causes, flyers may continue to appear in the future at the frequency typical of the laboratory before the product problem.

Communication of this Field Safety Notice (if appropriate)

This notice must be passed on to all those who need to be aware within your organization where the devices have been distributed/supplied (if appropriate).

Please transfer this notice to other organizations/individuals on which this action has an impact.

Please maintain awareness of this notice and resulting action for an appropriate period to ensure the effectiveness of the corrective action.

The following statement is mandatory in FSNs for EEA countries but is not required for the rest of the World:

Include if applicable: The undersigned confirms that this notice has been notified to the appropriate Regulatory Agency.

We apologize for any inconvenience this may cause and hope for your understanding and your support.

<closing salutations>,

Contact Details

To be completed locally:

Name

Title

Company Name

Address

Tel. +xx-xxx-xxxx xxxx

Email name@roche.com